**Staff Feedback**

We are constantly seeking feedback about our service to help make improvements and would be grateful if you would tell us your views.

If you have any extra comments, please add them is the space provided.

**From the manager and our team we would like to take the opportunity to thank you for your continued custom.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Did our staff respond easily  | Agree | Disagree | Other | Can’t tell |
| Are the staff polite and helpful  | Agree  | Disagree | Other | Can’t tell |
| Were you satisfied at the end of the shift | Agree | Disagree | Other | Can’t tell |
| Were you satisfied at the end of the transaction | Agree | Disagree | Other | Can’t tell |
| Age | 65years and above |  | Under 16 | 16-19 | 25-59 | 60-64 |
| Sex  | Female | Male | Other |
| Do you have any disabilities | Yes | No |  |
| Any other comments |
| What changes do you think we can make to improve the service we provide  |
|  |
| Date | Sign |